



Is finding a reliable building company a headache?

Let B-Trac ease the pain!



B-Trac Services Ltd is a construction and maintenance company operating throughout the Midlands. Established over 10 years we have continued to grow year on year due to the excellent relationship we have with all our clients, in many cases becoming a sole supplier for all their construction & maintenance needs.

While all our employees are experts in their own field, we continue to invest heavily in training and development. We understand if we want to strive to be the number one choice for both commercial and domestic clients, each one of our team needs to be able to offer advice and know-how in a multitude of trades





WHY B-TRAC IS THE RIGHT CHOICE

When we undertake work for you, you can have complete confidence that we have the resources, commitment and skills that enable us to carry out an extensive range of works from hinge replacements to a £250k renovation.

Quality

B-Trac's continued dedication toward quality has been rewarded with the prestigious Investors in People Award. We don't stop there, we hold regular "tool box talks" and training sessions which helps us inform all employees of any new Legislation, Environmental Issues and health & Safety changes.

Safety

Safety to both our employees and general public is of paramount importance to us. Construction Line, FMB Masterbond and CHAS accreditations all show excellent levels of responsibility regarding Health & Safety

Commitment to the community

As a company that has strong links with the local community, whenever possible we source all labour and materials locally. Having a sizable unit in Cradley gives us the opportunity to prepare in advance when necessary and allows us to buy materials in bulk, so we can pass on the savings to our customers.

All B-Trac employees are CRB checked when joining the company and either hold valid CSCS cards or are working towards obtaining one. We hold comprehensive Public and Private Liability Insurance.





OUR CUSTOMERS - COMMERCIAL

We are approved contractors for: -

Birmingham Council
Wolverhampton Council
Dudley Council

Mercian Housing
Sandwell Council
Accord Housing

We are the Main contractor for St John's Ambulance West Midlands

We have a strong working relationship with schools, our recent projects include:-

Parkfields School
Wodensborough School
Long Knowle
West Acre Primary

Tidbury Primary
Springdale School
Eastfield School

OUR CUSTOMERS – DOMESTIC

Here is what some of our customers have to say about the quality of our work:-

"I am pleased with the kitchen roof and the shed floor. It has been a pleasure to work with you and while I hope that I do not need any more repairs I hope to see you again" **RW. Tewkesbury**

"It is with satisfaction that I contact you regarding the two workers that attended my home yesterday. They addressed the problem with the windows very effectively. They showed respect for my home and myself, and ensured that they cleaned any mess that was made before leaving" **ML. Coventry**

"Just a short note to express our "thanks" for the disabled adaptation works you have completed for us" **S & E. Stafford**





THE WORK WE DO



Design & Build

Plans Submitted – Drawings Designed
– Building Relations Authorised –
Completion Certificates

Plumbing

Water – Drainage – Central Heating –
Rainwater – Bathrooms – Kitchens



Roofing

Flat to Pitched – Slates – Guttering –
Felt Roofing – Tiles- Chimneys

UPVC & Wood

Renew Doors – Windows, Floorboards
– Laminate Floors – Cladding –
Parquet Flooring - Fascias – Soffits –



House Extensions

Canopies – Conservatories – Insulation
– Loft Conversions – Brick work –
Design & Build - Kitchens

Renovation

Plastering – Painting & Decorating –
Tiling – Disabled Adaptations – Class
Room & Office Refurb's – Suspended
Ceilings, Damp Proofing



Groundwork's

Fencing – Paving – Tarmacing –
Patio's – Landscaping – Paths – Car
Parks – Insurance Work

ALL WORKS GUARANTEED



OUR COMPANY COMMITMENT

Our 3 Steps to Services



Warm sincere welcome and goodbye

Excellent communicative skills

Planned schedule – continued update of extra works

- ❖ Adhere to 3 steps of service
- ❖ Careful planning preparation and execution
- ❖ Excellent levels of cleanliness at all times
- ❖ We talk your language, no jargon
- ❖ All employees knowledgeable of the companies range of services
- ❖ To deal with complaints within an agreed time scale and solve in a friendly and efficient way
- ❖ We turn up when we say we will, tell you when we are leaving and when we intend to return
- ❖ We will be respectful of your neighbours
- ❖ All employees know their roles and responsibilities
- ❖ Maintain essential Health and Safety Standards at all times
- ❖ B-Trac are committed to re-cycling and energy efficient ways of working
- ❖ Each job will be assigned, supervised and delegated appropriately
- ❖ Agree time scales for completion of a job and make every effort to achieve that even when additional work is added





CONTACT US

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